

MOHH IT SECURITY REQUIREMENTS

The Service Provider shall be subject to and shall comply with the MOHH Information Technology (IT) Security Requirements as fully set out in the relevant Request for Proposal / Request for Quotation (RFP / RFQ) documents and such directions and guidelines related thereto provided by MOHH, as may be amended by MOHH at its sole discretion from time to time.



MOHH IT Security Requirements, Best Practices, Standards, and Policies

Without prejudice, the Service Provider shall comply with (a) MOHH IT Security Requirements Policies as attached hereto (the version applicable as at the Effective Date is appended below); and (b) MOHH's General Security Management Requirements.



MOHH may change or update the IT Security Requirements, Best Practices, Standards, and Policies, at its sole discretion and from time to time, and the aforesaid shall be available to the Service Provider either by letter, electronic mail, or through any other communication media made accessible to the Service Provider and it shall be the Service Provider's responsibility to acquaint itself with the IT Security Requirements, Best Practices, Standards, and Policies. The Service Provider must ensure that any third party providers engaged by the Service Provider to manage MOHH account must likewise comply with these requirements set out in this this document.

1. **MOHH's IT Security Requirements Policies**

Service Provider shall comply with the MOHH IT Security Requirements Policies as set out below:

SUBJECT	ATTACHMENT
<p>MOHH IT Security Requirements Policies</p> <p>In the attached IT Security Requirements Policies, the term "Participating Service Provider" shall mean the Service Provider. The term "Company" shall mean MOHH.</p> <p>Unless otherwise defined in the attached document, all capitalised terms shall bear the meanings ascribed to them in the relevant RFP / RFQ document.</p> <p>For the avoidance of doubt, Integrated Health Information Systems Pte Ltd (IHIS)¹ is a subsidiary of MOHH. Furthermore, IHIS is MOHH's IT security service provider.</p> <p>The attached IT Security Requirements Policies shall form an integral part of the relevant RFP / RFQ document. Accordingly, the IT Security Requirements Policies are to be observed and complied with by the Service Provider.</p>	<p>(1) Part 1 - MOHH IT Security Requirements system on SaaS</p> <p></p> <p>Part 1 - MOHH IT Security Requiremer</p>
	<p>(2) Part 2 - MOHH IT Security Requirements system on IAAS</p> <p></p> <p>Part 2 - MOHH IT Security Requiremer</p>

¹ IHIS is now Synapxe Pte. Ltd. Find out more at www.synapxe.sg

<p>For the system proposed to be hosted on public cloud Software-As-A-Service (SaaS), the Service Provider is to comply with attached IT Security Requirements Policies <u>(1) Part 1 - MOHH IT Security Requirements system on SaaS</u></p>	<p>(3) Part 3 - MOHH IT Security Requirements systems installed on-prem</p> <p> Part 3 - MOHH IT Security Requiremer</p>
<p>For the system proposed to be hosted on public cloud Infrastructure-As-A-Service (IaaS) the Service Provider is to comply with attached IT Security Requirements Policies <u>(2) Part 2 - MOHH IT Security Requirements system on IAAS.</u></p>	<p>(4) Part 4 – Service Requirements covers service requirements for the relevant RFP / RFQ document</p> <p> Part 4 - Service Requirements (upda</p>
<p>For the system proposed to be installed in-house, i.e., in healthcare data center, the Service Provider is to comply with attached IT Security Requirements Policies <u>(3) Part 3 - MOHH IT Security Requirements systems installed on-prem.</u></p> <p><u>Part 4 – Service Requirements covers service requirements for the relevant RFP / RFQ document.</u></p> <p>Any breach of the IT Security Requirements Policies shall be deemed to be a breach of the relevant RFP / RFQ document.</p>	

2. MOHH's General Security Management Requirements

Service Provider shall comply with MOHH's General Security Management Requirements relating to **Personnel Security**:

- a. Service Provider shall observe the secure usage and handling of all MOHH's information. All Service Provider Personnel shall protect MOHH's information against unauthorised disclosures in the course of their work. The Service Provider shall ensure that all Service Provider Personnel and subcontractors comply with the aforesaid.
- b. MOHH reserves the right at any time to reject any of the Service Provider Personnel and the Service Provider is responsible to find replacements immediately and at the Service Provider's own cost and expense.
- c. Service Provider shall define and communicate the roles and responsibilities to all personnel involved in the provision of the Services. The Service Provider shall provide detailed description of the roles and responsibilities vis-a-vis the list of Service Provider Personnel who will be involved in the provision of the Services.
- d. All Service Provider Personnel shall fully comply with any written instructions on security matters that may be issued by MOHH from time to time.